



FRIENDS OF MUNCASTER

TERMS AND CONDITIONS 2009

1. A *Friends Card* is valid for a period of 12 calendar months from the date of purchase. (We are closed January - for full opening times, see www.muncaster.co.uk).
2. Cards are not transferable. At time of purchase, an application form must be completed to include a specimen signature (2 signatures for a Family Ticket) the signing of which binds the applicant(s) to comply with the terms and conditions of use detailed here. The card must be signed by the applicant(s) immediately on receipt.
3. All Card holders are requested to sign the *Friends of Muncaster* book at either the Information Centre, Owl Shop or Carriage House Gift Shop on each visit to Muncaster. Card holders may bring in friends & family members at group rates as long as they are accompanied by at least one signatory. Family Card holders may sign in two adults (including themselves) and 3 children as long as one adult is a signatory - additional guests then will be charged group rate (currently £7.00 for Gardens & Owl Centre ticket, £8.50 including Castle entry)
4. The *Friends Card* allow unlimited access to the signatories during normal opening hours to all public areas of Muncaster with the exception of the Castle and Darkest Muncaster. *Friends Card* holders may gain concessionary admission to the Castle (Adult £2.00, Child £1.00) We reserve the right to vary the cost of a Castle upgrade during the validity period of your *Friends Card*.
5. A 10% discount is granted to *Friends Card* holders purchasing refreshments or gifts in Creeping Kate's Kitchen, the Nosebag, the Carriage House Gift Shop, Plant Centre, Information Centre and the Owl Shop on presentation of their *Friends Card*, excluding purchases of confectionery, ice-cream, books, maps and any special offer or reduced items.
6. Additional discounts for family & friends of card holders are available for Muncaster's Coachman's Quarters (10% on at least 2 night mid-week stays) and up to 15% on weekend breaks at the Pennington Hotel, Ravenglass all discounts are subject to availability and the Friends Card number must be quoted when booking.
7. 10% Discount in the Estuary Restaurant (in the Pennington Hotel) is available for breakfasts, lunches, fine dining but excludes Sunday Lunches - booking recommended on 01229 717222.
8. The 20% discount at Eskdale Golf Course is subject to availability and must be booked directly with the course on 01229 717680 MVM can accept no responsibility for availability at the course
9. An adult (single) 2009 *Friends Card* costs £24.00. A Family *Friends Card* costs £50.00 (2 adults plus a maximum of 3 children aged 5 to 15 inclusive) A child (single) *Friends Card* costs £12.00.
10. The *Friends Card* remains the property of Muncaster Castle at all times and must be returned if so required by the management (it is not a cash or credit card) In the unlikely event of this occurring, compensation commensurate with the remaining validity of the cards may be paid to the holder.
11. In exceptional circumstances we reserve the right to close Muncaster and withdraw any of the offers/benefits at any time without prior notification.