



## Tapestry Room Ghost Sits Terms and Conditions

1. Ghost Sits usually start at 9.00pm but this time is variable and dependent on other Castle commitments that evening. Please contact us (if we haven't contacted you) one week before the date of your booked Ghost Sit to confirm the start time. On arrival your party will be given a 1 hour minimum private tour of the Castle, with an emphasis on Muncaster's "Ghost Stories".
2. The Tapestry Room is a relatively small bedroom. We recommend a total of 6 visitors for a Muncaster Ghost Sit for your own comfort. In the past we have allowed a maximum of 8 people to stay, but this is not advised and we regret there is no way we can allow more than 8 people in total to stay during any one sitting. Additional accommodation is available outside the Castle in the "Coachman's Quarters" at our normal rates and there is no reason why more than 8 people cannot enjoy the ghostly tour of Muncaster and then retreat to their accommodation in the Coachman's Quarters leaving up to 8 of your party behind in the Tapestry Room.
3. Full payment must be made at time of booking.
4. Please park your cars at the front of the Castle. To do this you will need to enter via the entrance signed "Coach Park and B&B." From the north, this is the first turning on the right after passing the Main Gate. From the south, the turning is ¾ mile after Muncaster bridge, near the top of the hill.
5. After your private tour of the Castle, you and your party will be restricted to the Tapestry Room and the next door West Dressing Room which also has a bathroom. Once you are in these rooms it will not be possible for you to leave these rooms without triggering the alarm. We will provide you with a radio for you to communicate with us in case of emergency. We will instruct you on fire drill and precautions on arrival.
6. Please supply us with a list of names and full addresses of all team members with your letter accepting these terms and conditions.
7. Please ensure that no team member is under 17 years of age.
8. Please ensure that no team member is under the influence of alcohol on arrival and that no alcoholic beverages are consumed during your time at the Castle.
9. We have a very strict no smoking policy. Please also ensure that no candles or other potential fire hazards are used during your stay.
10. Please ensure you have adequate warm clothing. The Tapestry Room can be very cold. There may not be any hot water in the bathroom.
11. Although we cannot foresee any problems, accidents do happen, and all members of your team should preferably have their own third party public liability insurance as our insurers have indicated that our public liability policies may not cover your party during your visit to Muncaster since it is outside our normal public access categories. You are staying at Muncaster at your own risk; we accept no liability for any accident or injury to yourselves, however caused.
12. Please note that stories about the Tapestry Room are not fabricated or "made-up". On occasion very strange things seem to happen in that room at the dead of night.
13. Please keep us informed in advance of your stay of any publicity you may wish to put out. This will allow us to correct any factual inaccuracies there may be.
14. We will provide coffee during your stay to ensure you stay awake and do not miss anything!
15. We will provide chairs for you to sit on, but you will need to bring your own sleeping bags etc should you want to have any chance of sleeping. You may use the two beds to sleep on if you wish (only one person per bed).
16. There may be exceptional circumstances in which we must cancel the ghost sit. In these circumstances you will be offered a full refund or another date. We accept no other liability arising from such cancellation. In the event of you cancelling the ghost sit a refund less an administration fee of £50 will only be offered if the date is booked by another party.
17. You are permitted to take photographs (no flash please) and use camcorders during your stay in the Tapestry Room on the strict understanding that these are for personal use only. Any commercial use can be made only with the express written agreement in advance in writing from the management of Muncaster Castle.

Please could you confirm in writing that you and your team agree to comply with these terms and conditions.

*Enjoy...*

*Engage...*

*Experience ...*

*Wonder ...*

*Relish...*

*Relax...*

*Revitalise...*

*What will your Muncaster Experience be...?*

To begin your experience visit [www.muncaster.co.uk](http://www.muncaster.co.uk) or Email: [Info@muncaster.co.uk](mailto:Info@muncaster.co.uk)