

# MUNCASTER CASTLE GHOST SIT EXPERIENCE

## TERMS & CONDITIONS

1. Maximum 8 participants can stay overnight in The Tapestry Room although we recommend a total of 6 for your own comfort.
2. Full payment is required on booking to confirm your place and secure the date. The fee must be paid no later than 48 hours before the event.
3. After the tour, your party will be restricted to the Tapestry Room and adjacent bedroom and toilet. Once your guide leaves it will not be possible for you to exit without triggering an alarm. You will have a radio to call for help in case of emergency. We will instruct you on fire drill and safety precautions.
4. All participants must be **over 17 years of age**.
5. All members of your party will be required to complete a registration form and sign our terms and conditions.
6. No participant should be under the influence of alcohol on arrival and no alcoholic beverages are to be consumed during your time at the castle.
7. **NO SMOKING OR CANDLES** or any naked flames/potential fire hazards can be used during your stay.
8. Accidents do happen, and all participants should preferably have their own third party public liability insurance. You are staying at Muncaster at your own risk; we accept no liability for any accident or injury to yourselves, however caused.
9. Please keep us informed in advance of your stay of any publicity you may wish to put out. This will allow us to correct any factual inaccuracies there may be.
10. There may be circumstances outside our control in which we must cancel or postpone your Ghost Sit Experience booking. In this case, you will be offered another suitable date or receive a full refund. We accept no other liability arising from such cancellation.
11. If you need to cancel your Ghost Sit Experience booking, please email [experiences@muncaster.co.uk](mailto:experiences@muncaster.co.uk). No refunds will be made if cancelled within 48 hours of the event.
12. Photography (no flash) and video is permitted during your stay in the Tapestry Room on the strict understanding that these are for personal use only. All room contents appearing in any media (including possible ghosts!) are copyright to Muncaster Castle (including if posted on social media channels). Any photographs or videos taken cannot be used for any commercial purposes unless written permission is sought from Muncaster Castle first.
13. We reserve the right to undertake routine bag checks.
14. Our Privacy Statement can be found at [www.muncaster.co.uk](http://www.muncaster.co.uk)

## IMPORTANT INFORMATION

1. Ghost Sit Experiences usually start at 9.00pm but this may vary depending on the season. We will confirm the start time 14 days before the event when we call to collect the remaining fee. On arrival your party will enjoy a 1 hour minimum private tour of the castle, with an emphasis on Muncaster's haunted heritage.
2. On arrival please use the Churchgate entrance. From the north, this is the first turning on the right after passing the Main Gate. From the south, the turning is  $\frac{3}{4}$  mile after Muncaster Bridge, near the top of the hill. Your Guide will meet you in this carpark at the agreed start time. If no-one is there, use the phone at the foot of the Coachman's Quarters stairs in the cobbled yard to the left of the STOP barrier.
3. Please wear warm clothing. The Tapestry Room can be cold. Please note there is no hot water in the bathroom and no access to Wi-Fi.
4. Stories about the Tapestry Room should not be taken lightly. On occasion strange things seem to happen in that room.
5. We will provide coffee during your stay to ensure you stay awake and do not miss anything!
6. We will provide chairs for you to sit on, but you must bring your own sleeping bags, floor mats etc should you wish to sleep. You may use the two beds if you wish (only one person per bed at any one time).
7. The Tapestry Room is upstairs in the Castle. Please contact us to discuss any access requirements before booking.