

TERMS & CONDITIONS

THE WEAPONS HALL

SHARED LANES ON RANGES: We normally have 2 people per lane on our firing and throwing ranges. If you are on your own or in an uneven numbered groups, you may be asked to share a lane with another person you don't know.

INSTRUCTIONS: Participants will be fully instructed on how to participate in each activity safely. If they fail to follow those instructions, and are hurt or injured as a result, then Muncaster takes no liability for that injury, and participants will be fully responsible for their own well being.

BEHAVIOUR: If an Instructor sees that a participant not following safety instructions or is misbehaving to the extent that they are distracting, endangering or spoiling the enjoyment of others, they will receive one warning. Any further failure to behave appropriately, will result in them being asked to leave The Weapons Hall. The Instructors decision is final and not debatable. The participant will not receive a refund for any activity booked.

SKILLS: The skills for the activities within The Weapons Hall may take some time to develop. Please do not give up early as you will get there in the end. Please don't ask for a refund if you were unable to master the skill.

SUPERVISION: All children under 16yrs of age must have an adult Supervisor over 18yrs present in The Weapons Hall, and watching the activity (e.g. not in the bar). If a child does not have an adult Supervisor present at all times they will not be allowed to participate in an activity.

SPECTATORS: Spectators are allowed in The Weapons Hall if they have a valid Garden entry ticket and they are directly connected to a participant.

BE NICE: The Weapons Hall is a family friendly and staff friendly environment. Anyone swearing or being abusive to other customers or Instructors will be asked to leave The Weapons Hall. They will not receive a refund for any activity they have booked.

NO RUNNING: There is no running in the Weapons Hall at any time.

NO ACCESS: Only participants can enter the activity areas under the supervision of Instructors. Spectators and Supervisors must remain in the viewing areas.

PHOTOGRAPHY/FILMING: Photography and filming are permitted within The Weapons Hall but only from the viewing areas. No photography or filming is permitted within the activity areas themselves, whilst the activity is happening. Instructors may allow a photograph after the completion of a session.

ALCOHOL & FOOD: There is a bar in The Weapons Hall, but you are not permitted to drink any alcohol before a session, and no alcohol can be taken out of the bar seating area at any times. There is a 2 alcoholic drink maximum for anyone using the bar. You cannot bring your own food or drink into The Weapons Hall.

CHILDREN UNDER 8YRS & DOGS: Please do not ask to bring children under 8yrs old or dogs into The Weapons Hall as it is not a safe environment for either and we will have to refuse.

LATE ARRIVALS: If you are late and miss the start time of your booked activity, you will not be allowed to join that session as you will have missed the safety briefing. We will try to get you onto a later session on the same day, or an alternative activity, but if we are fully booked you may not be able to participate. We do not offer refunds if you miss your booked session.

IF YOU HAVE PURCHASED A WEAPONS HALL PASS YOU HAVE ACCEPTED ALL OF THE ABOVE TERMS AND CONDITIONS.